emotional problems atypical health discrete systems cognitive emotions control neurons anxiety disorders central nervous system control problems atypical health discrete emotional problems at the control neurons cases the capetite systems cognitive emotions cases the capetite systems symptoms occurring factors in the control of the co
depression seems englishment and many medications mental disorder primary psychological personality mental disorder primary psychological personality decides mental disorder primary psychological personality decides mental health and mental healt
dopamine drugs inclusions etinical philosophies in effective confirmation well-being meet a Social psychology a pression tests cope brain degenerative disorder surgery movements in a particular of the social philosophies in the social programment of th

NAFSA Region III Conference 2015

Improving Mental Health
Awareness Among
International Students

### Presenters

### **Victoria Troupe**



### **Shanna Blount**



### Justin Wyckoff, PhD



### Stefan Johnsson

UNIVERSITY of **HOUSTON** 

OFFICE OF THE PROVOST
International Student and Scholar Services

# Agenda

- Mental Health is a Community Problem
- Stigma
- Myths
- Warning Signs
- Boundaries
- Helping Students Seek Care
- F1 Visa Reporting and Mental Health
- Insurance
- Creating Awareness / Resources
- Discussion

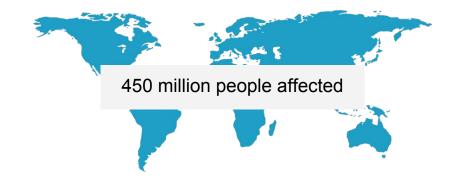
### What is Mental Health?

Mental health is "a state of well-being in which the individual realizes his or her own abilities, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to his or her community."

- Centers for Disease Control

## Mental Health is a Community Issue



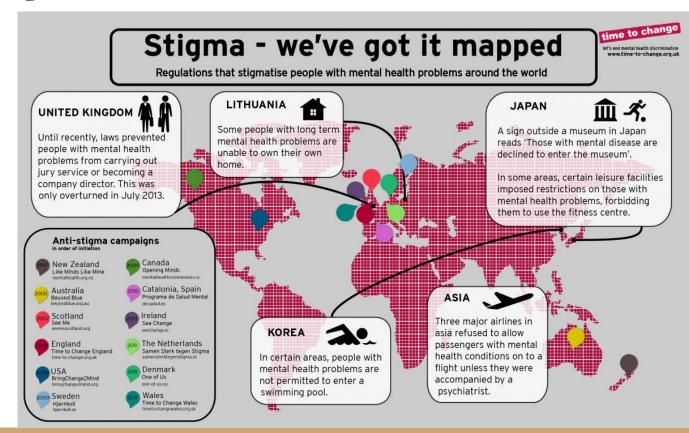


Source: National Institutes of Health, 2013

Source: World Health Organization, 2002

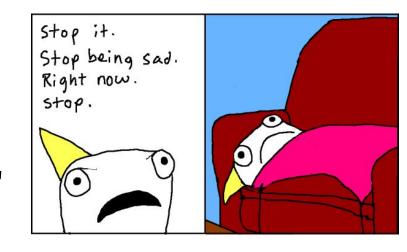
# Worldwide Stigma

Mental health concerns often go undiagnosed and untreated among international students due to the negative connotations associated with the subject around the world.



# Common Myths

"Counseling is for crazy people"



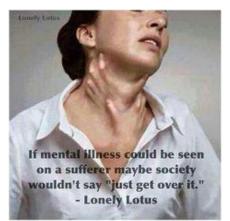


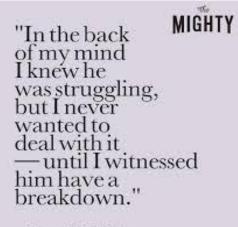
"Everyone will know I saw a counselor"

"I can handle my own mental health problems, if I can't, that means I'm weak"

# Warning Signs

- Academic Problems
- Social Isolation
- Noticeable Changes in Mood
- Unusual or Odd Behaviors
- Drug/Alcohol Abuse
- Threat of Harm to Themselves or Others





- Donnette D Watson



## Boundaries



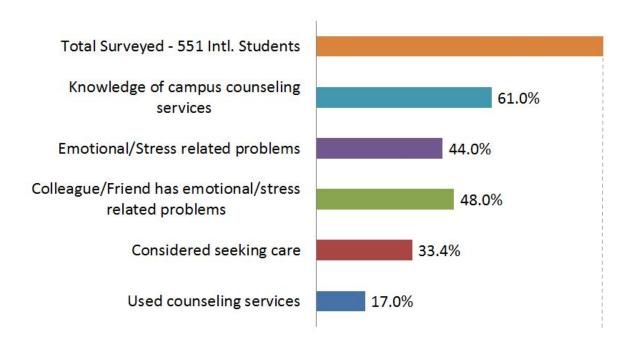
- Educators must know their role with students
- Educate yourself on what to do if you suspect mental illness
- Reach out to your campus mental health professionals for some training
- Do not cross the line between educator and mental

health professional





# International Students are Not Seeking Care



# Helping Students Seek Care

#### On-campus Assistance:

- Mental Health Staff
- Hours
- Average Cost

#### No counseling center?

- Relationships with other providers
- Suggestions from other departments
- Helplines



# F-1 Student Reporting and Mental Health

- 30 day reporting deadline
  - New students (30 days from start of I-20)
  - Active students needing to be registered full-time (30 days from last day to register)
    - No enrollment vs. Part-time enrollment
- Reporting deadline is the most common way to find students needing help.
  - Is student in hospital during reporting time frame?
  - Can reporting be postponed to maintain student's status?
    - Is documentation available?
- Medical Assistance
  - University Health Insurance policy
    - Coverage without enrollment
  - Seeking Medical attention abroad (licensed doctor)

### Insurance and Mental Health

What is Legally Required?

Nothing!

Mental health insurance coverage is not required by the government for international students.

#### **Questions to Consider:**

- 1. Do the students' insurance plans cover mental health?
- 2. Does the insurance company offer language support?
- 3. Do students realize that claims are confidential?

### Resources and Awareness

NAFSA provides the following publications:

Health and Wellness for International Students

Best Practices in Addressing Mental Health Issues Affecting Education Abroad Participants

www.nafsa.org/Find\_Resources/



<u>www.</u> internationalstudentinsurance. com/explained/mental-healthvideo.php

### Resources - National Hotlines

- National Suicide Prevention
  - 1-800-273-TALK
  - www.suicidepreventionlifeline.org

- Substance Abuse and Mental Health Services Administration (SAMHSA)
  - o 1-800-SAMHSA-7 or 1-877-726-4727
  - o <u>www.samhsa.gov</u>

- National Institute of Mental Health Information Line:
  - 1-800-647-2642

- NAMI Helpline
  - o 1-800-950-NAMI

- National Mental Health Association
  - o 1-800-799-SAFE
  - http://www.thehotline.org/

- National Hopeline Network:
   (American Association of Suicidology)
  - 1-800-SUICIDE
  - o <u>www.hopeline.com</u>

## Increasing Awareness

Goal: Normalize and increase comfort in reaching out for support

- Incorporate a wellness conversation into your daily interactions.
- Use positive, easy-to-understand language, and let them know that it's common!
- Invite counselors and other providers to orientation.
- Put out materials on the subject through various channels (i.e., newsletters, social, pamphlets).



## Discussion

How do you overcome mental health issues and the stigma associated with it?

## Discussion

What boundaries do your institutions set for you, or do you set them for yourself?

## Discussion

What obligation do advisors have to hold student information in confidence?

## Thank you!

### Contact Us:

Victoria - vtroupe@internationalstudentinsurance.com

Justin - <u>jwyckoff@ou.edu</u>

Shanna - shanna-blount@utulsa.edu

Stefan - sjohnsson@uh.edu